

 SILVERSEA®

Setting Sail Guide

Information for your upcoming
voyage onboard *Silver Origin*



Welcome to Silversea

Thank you for choosing to sail with us. Frequently, our guests have questions they would like to ask about their upcoming Silversea voyage, about various policies and guidelines, or what to expect onboard and ashore. With this booklet, we have tried to anticipate any questions you may have.

Inside this guide you will find a general summary of helpful information regarding preparation and packing for your voyage, descriptions of the amenities and facilities onboard our beautiful ships, and preparation for your return journey home. For terms and conditions, please refer to Silversea's Voyage Atlas, Silversea.com or the Passage Contract attached to your voyage booking.

Within this guide, you will find an Introduction to "Zodiac® Landing Craft". By familiarising yourself with this information, you will be better prepared for your onboard instruction sessions with the Expedition Team.

Whether this is your first journey at sea or your tenth, it is our goal to provide you with an exceptional travel experience you will always remember. If we have not covered a subject that is important to you — or if you have a special request — please contact your travel agent or our Reservations department.

We look forward to welcoming you onboard.

Contents

Prior to your voyage

1. My Silversea
Luggage Allowance
Air Information
Hotel and Transfers
Customs
Embarkation
Travel Documents
2. Special Occasions
3. Medical Information
Special Dietary Requirements

What to pack

4. Onboard Dress Code
Ashore Dress Code

While onboard

5. Communication at Sea
Electrical Appliances
6. All-Inclusive
7. Dining Options
Bars, Lounges and Other Public Areas
Fitness, Spa and Beauty Salon
8. Enrichment and Entertainment
Expedition Activity
Galápagos National Park Regulations
Galápagos Restrictions
9. Financial Matters
Onboard Services and Facilities
10. Policies
Valuables

Back home again

11. Customs and Duty Free Purchases
Disembarkation

Prior to your voyage

MY SILVERSEA

The "My Silversea" personal login area is available at www.my.silversea.com. The system allows you to conveniently create or update your profile and preferences, arrange activities and access a host of additional features.

If you are a member of the Venetian Society, Silversea's guest loyalty club, you can keep track of your past voyage history by logging into "My Silversea."

LUGGAGE ALLOWANCE

Luggage allowance guidelines/fees vary by airline, airport and/or class of service. Airlines are strictly enforcing these policies and you may be required to pay additional charges at check-in should the weight and size of your luggage be outside the airline's set policy and/or the number of pieces exceeds the free luggage allowance.

Many airlines limit each piece of luggage to 23 kg (50 lbs) or less. Since the airlines change their policies frequently, we strongly recommend that you or your travel agent contact the air carrier(s) directly for the most up-to-date baggage allowance policies and weight/size restrictions. These policies are updated regularly on most airline websites. Please note that you are fully responsible for any luggage fees imposed by the airlines upon check-in. Silversea is not liable for any costs associated with checked or carry-on luggage, or any items confiscated at the security checkpoint.

Silver Shore Transfers, Land Adventures and charter flights may have additional baggage limitations. Your final travel documents include the details of the luggage limitations, if applicable.

In accordance with airport security restrictions for carry-on baggage, we recommend you carry travel documents (passports, visas, inoculation verification, voyage and air tickets), medications and valuables by hand. Liquid, fragile, perishable and other articles not suitably packed are transported at your own risk.

While every effort is made to deliver luggage to your suite upon embarkation, delivery may be delayed due to strict customs formalities, which are beyond the ship's control.

Guests who purchased the *Silver Origin* Air package are permitted to take one piece of checked luggage with a maximum weight of 50lbs. (23 kg) with a maximum dimension of 158 cm (62 linear inches) per passenger, plus one carry-on bag may be transported which has a maximum weight of 22lbs. (10 kg), and a maximum combined linear measurement (length + width + height) that does not exceed 115 centimeters (45 inches). Additionally, one personal item like handbag or small backpack.

AIR INFORMATION

Silversea offers the possibility to personalize your travel journey by booking flights for any voyage during your reservation process through Silversea.com, or via our dedicated Reservation Team.

If you have purchased the flights through Silversea, we kindly ask you to check your airline schedule and ticket names upon receipt to ensure all information is correct. We recommend contacting the airline 72 hours before departure to confirm flight times and check in 24 hours prior to your flight.

Please note: Once tickets are issued, changes may incur additional fees or require purchasing new tickets at your own expense. For seat preferences, contact your travel advisor or the airline directly. Any fees for advance seat selection are the responsibility of the guest. Silversea cannot guarantee specific seat assignments. If you have any dietary restrictions or require a special meal, please be sure to advise the airline, or Silversea, at least 48 hours prior to your scheduled flight departure.

If you have purchased flights and transfers independently, you should allow a minimum of four hours between the ship's arrival/departure time and your flight arrival/departure time. (There are exceptions, please contact your travel advisor or Silversea.) This will allow for unexpected delays including, but not limited to, disembarkation formalities, transfer time to/from the airport, two to three hours for flight check-in, customs/immigration formalities, unanticipated scheduled air or charter flight delays, and baggage claim/transfer.

Guests requiring wheelchair assistance should notify Silversea in advance to ensure appropriate transportation and/or accommodation arrangements are made.

If your flight is delayed beyond your ship's departure time, please contact immediately our Emergency Travel Team +1 855-278-7881.

Additionally, you can find below our local office contacts:

Miami Florida Office: + 1 800 722 9955 or + 1 954 522 2299

London Office: + 44 (0) 844 770 9030

Sydney Office: + 61 (02) 9255 0600

Should you need to contact the ship, you can dial the number below.

Please be aware this is a satellite telephone number therefore higher charges may apply.

Silver Origin Reception: +1 786 605 5748

Prior to your voyage — continued

PRIVATE EXECUTIVE TRANSFERS

Door-to-Door reservations made prior to September 11, 2025 include chauffeured transportation operated by Blacklane from guests' home to the departure airport and return service at the end of their vacation. These services are provided by Blacklane, not Silversea.

Guests must complete their transfer bookings and agree to Blacklane's terms and conditions at www.blacklane.com or via their mobile app. Silversea covers the cost of a pre-determined distance of up to 50 miles for these transfers. If the trip exceeds this mileage, guests can pay directly for the additional miles (costs vary and cannot be quoted in advance).

HOTEL AND GROUP TRANSFERS

Silversea offers the opportunity to personalize your travel experience by booking hotels and group transfers for any voyage during the reservation process, available through Silversea.com, the dedicated Reservation Team, or your travel agent.

For reservations made prior to September 11, 2025, your booking may already include a pre- or post-cruise hotel night and group transfers between the airport, hotel, and pier, depending on Silversea's air program and flight schedule. This information is detailed in your booking confirmation documentation.

CUSTOMS

Before departing, please consider registering your valuables (e.g. jewellery, cameras, electronic equipment, etc.) with U.S. customs. Although this is not a requirement, it will help to prevent delays in clearing customs upon your return to the U.S. For further information, please consult your travel agent or visit the U.S. Customs Services' website at www.cbp.gov and click on "Travel". If you are not a U.S. resident, contact your local customs office.

EMBARKATION

Embarkation times are included in your final voyage documents. Kindly ensure you have updated all your passport information in your MySilversea account. For customs and immigration purposes, you are required to be onboard at least 90 minutes before the ship's departure to meet governmental clearance requirements. Guests arriving too close to the ship's departure could be denied boarding. Once you arrive at the terminal, you will need to show your Silversea voyage documents and your passport. We strongly recommend you keep all necessary documents at hand in your carry-on bag.

There are no porters or baggage trolleys at the Galápagos airport. Guests must handle their own luggage.

TRAVEL DOCUMENTS

To ensure your journey runs smoothly, please remember to bring all required travel documents. These include air and voyage tickets, passport, visa and, if required, medical card inoculation verification. Please be aware that security measures imposed by overseas governments may change from time to time. It is your responsibility to secure all relevant documentation for your trip. If any guest fails to obtain and to have such documents readily available, that guest may be denied boarding and accommodation, or they may be disembarked during the voyage.

Note: Your passport must be valid for six months following your return date.

We require all guests to provide us with the above-mentioned documentation in order to board our vessels. Should you have any questions regarding travel documents, please consult your Travel Agent for advice.

SPECIAL OCCASIONS

If you are celebrating a birthday, anniversary, honeymoon or other special occasion during your voyage, we will be delighted to celebrate the event with you. Please indicate your special occasion on your Guest Information Form in MySilversea or have your travel agent advise us at least four weeks before departure.

MEDICAL INFORMATION

The medical services and medication on board the Vessel is extremely limited and all guests are required to bring an adequate supply of any specific medication needed. All guests will be charged for use of the medical facilities. It is therefore recommended that guests have full travel insurance to cover any medical costs incurred onboard.

Special Assistance

Please note that you are required to complete the special assistance questionnaire found in My Silversea, Guest information Form, Special requests Tab at Silversea.com.

Health Questionnaire

During the boarding process, you will be asked to complete a health acknowledgment form.

Inoculations

Generally, inoculations are not required in most areas where Silversea travels. However, any requirements that may apply are subject to change so we recommend you verify current guidelines with your travel agent before departure. Please note that when travelling to countries which do require vaccinations, written verification will be needed. Before taking any trip overseas, it is wise to check with your doctor, especially if you are under a doctor's care.

Prior to your voyage — continued

Pregnancy

Silversea's policy regarding pregnancy is derived from the Cruise Lines International Association endorsement of the American College of Emergency Physicians Health Care Guidelines for Cruise Ship Medical Facilities. This includes the guideline that "pregnant women who have entered the 24th week of pregnancy at any time during the voyage should not be eligible to sail on the ship". It is Silversea's policy that any guest who has entered her 24th week of pregnancy or above, at any time during the voyage, will be prohibited from sailing. The guest and treating doctor should consider before any sailing that there is no obstetrician/gynecologist available on the ship and those pregnancies, when unstable and poorly controlled, are potentially life-threatening, especially without backup.

Please note that during our sailings, pregnant guests may be at sea for several days without any immediate hospital and/or specialised backup. Pregnant guests must please note that if the proposed itinerary is not within the U.S., the availability of specialised shoreside facilities can be problematic. All guests are required to sign a health questionnaire at check-in to ensure they are aware of our pregnancy policy. If you have already booked a voyage or voyage tour and do not meet this requirement, please contact your travel agent or airline.

Prescription Medication

For your convenience and wellbeing, you must bring a sufficient supply of any prescription medicine you may need. Prescriptions cannot be refilled onboard, and usually cannot be refilled overseas. To prevent delays in clearing customs, it is also a good idea to travel with a doctor's letter explaining your prescription medication is required for your continued health. It is also recommended that the medicine remains in its original container with the original pharmacy label intact.

Special Medical Conditions

At Silversea, your health and safety are our priority. If you have any medical conditions that may require our attention, or should you need oxygen for medical reasons while on board, we kindly ask you to provide a written notification at least 60 days before your voyage to the email address specialservices@silversea.com or Fax at 954-356-5881. If you prefer, you may mail Silversea Special Services, 1050 Caribbean Way, 5th floor, Miami FL 33131.

Please note that an oxygen concentrator is the only form of oxygen equipment that Silversea ships can accommodate. Guests wishing to bring their portable oxygen tanks must obtain prior written authorisation from Silversea, as restrictions may apply.

GUESTS WITH REDUCED MOBILITY

Itineraries on a Silversea expedition voyage offer many expedition activities that will require guests to have good mobility and be in good overall health.

Some expedition activities may require prolonged periods of physical activity, including standing, walking, hiking, climbing, swimming, diving, or negotiating uneven or slippery terrain. If at any point prior to booking or otherwise sailing on your voyage, you become concerned about your fitness to travel, please contact your local Silversea office, travel agent, or email us directly at specialservices@silversea.com to let us know.

Staff and Travel Companions

Silversea is pleased to offer unmatched service at sea while offering reasonable assistance to guests who may require additional assistance during their voyage. Please note, however, that we are unable to provide staff fully dedicated to providing guests with wheelchair assistance. Guests requiring full-time assistance will need to travel with a travel companion who will assist them.

Wheelchair Availability and Access

Silversea visits ports around the world, including some of the most remote locations available for cruise ships, which significantly vary their ability to accommodate guests with disabilities including those in wheelchairs. Silversea will attempt to arrange alternative transportation for guests with limited mobility to access port facilities, where available. In each case, the Master of the vessel make a final determination for all concerned guests regarding the advisability of providing such assistance or disembarking guests or mobility equipment taking into account all appropriate factors, including the port's conditions, weather conditions, security conditions, and the equipment to be disembarked.

Zodiac Transportation

Arriving at the Galápagos Archipelago, be advised that joining the *Silver Origin* is done exclusively with our Zodiacs®, with no suitable ramps for wheelchair access ashore or on the ship's Marina. All ports of call require guests on the vessel to go to shore by Zodiac. If you choose to participate in an excursion which includes Zodiac transportation, you must be able to negotiate narrow stairs to enter and exit the Zodiac with limited assistance. When the vessel is required to launch Zodiacs, the vessel will not be moored, and a gangway will not be available. During Zodiac transportation, Silversea is unable to transport wheelchairs or mobility scooters with guests.

SPECIAL DIETARY REQUIREMENTS

Silversea will make every attempt to accommodate guests with special dietary requirements. If you have any special needs, please note them on the Guest Information Form or have your travel agent fax Silversea Special Services (+ 1 954-356-5881) or email: specialservices@silversea.com at least 120 days before sailing. Extra charges might apply.

What to pack

PACKING ESSENTIALS

ONBOARD DRESS CODE

To help you prepare for your voyage, we've gathered everything you need to know about what to pack and what to wear while onboard. Please visit our [What to Pack](#) page for the latest dress code and packing recommendations.

ASHORE DRESS CODE

The right gear is essential for enjoying the whole experience of your Silversea Expedition without the limitations of weather and other conditions of each remote destination. Clothing that can be layered to

accommodate different temperatures is most versatile and comfortable. The key to dressing for a warm climate is to wear light-colored, loose-fitting clothing made of natural fibers. Bright yellows, reds, and whites might attract wasps in some areas when you're out in the sun. To protect yourself from the sun, make sure to pack a Wide-brimmed hat with chin strap and polarized sunglasses.

Additionally, bring sleeved quick-drying rashguards for water activities, along with your swimwear. Closed-toe water shoes are necessary for wet landings. If you have any sensitive electronic equipment, it's recommended that you bring appropriate protective cases.

A detailed packing list is provided at :
<http://www.shiptoshoretraveler.com/silversea>



While onboard

COMMUNICATION AT SEA

Communication via satellite onboard is a significantly different experience compared to high-speed connections onshore.

The signal travels in a similarly manner to radio waves but at much greater distances. That is why onboard internet access can be inconsistent and cannot be guaranteed at all times. Satellite communications can be affected by weather and the ship's location. As such, there may be temporary outages of any satellite-provided service, including internet, mobile phones, in-suite phones, television broadcast channels and world news summaries.

Considering these limitations, internet access is best used for email communication and web browsing. Certain websites and services may be restricted due to limited bandwidth. Certain online activities require high bandwidth and would be more frustrating than enjoyable.

Internet Access

All guests will be granted complimentary, unlimited standard Wi-Fi for one device at a time. Guests sailing in an Owner's, Grand, Royal, Medallion or Silver suite will receive complimentary unlimited premium Wi-Fi for one device at a time. Standard Wi-Fi is provided at regular satellite speed – ideal for emailing, web surfing, chat or similar. It is not suitable for video, audio calls, or streaming. Premium Wi-Fi access is suitable for all kinds of applications, including video and audio call and streaming. Premium Wi-Fi is available at an additional charge and will provide access for up to four devices simultaneously. You may use your own laptop to conveniently access the wireless internet and personal email services from the privacy of your own suite, and throughout the ship.

Mobile Phone And Data Services

You can send and receive phone calls, text messages and other select data services on your smartphone or device while onboard. You will be billed by your home mobile phone provider; calls, text messages and data will appear as roaming charges on your bill. Before leaving home, you should contact your provider to confirm a roaming agreement and the applicable rates. Each suite is equipped with an in-suite telephone system that allows you to make direct-dial phone calls from your suite while at sea. Calls will be billed to your onboard account. Please consult the ship's Reception Desk for the current rate, which (at time of printing) is USD 1.50 per minute.

The ship's Internet service is a very reasonably priced alternative to phoning. Should someone wish to reach you while you are at sea, please refer to the "Leave Behind Information" provided in the final voyage documents.

Please note that these on board technologies utilise satellite equipment. As such, there may be temporary outages of any satellite-connected shoreside service, including Internet connections, cell phones, in-suite phones, television broadcast channels and world news summaries.

PressReader

It is recommended that you download the **PressReader application** before joining the ship to enjoy a variety of complimentary newspapers from around the world once onboard, directly from your iPad/iPhone or Android device. The application is free to download from the Apple App Store and Google Play Store. Once onboard, visit the Silversea Portal page then follow the PressReader link to connect and enjoy a worldwide selection of newspapers from our offline library.

ELECTRICAL APPLIANCES

For your convenience, 110-volt (U.S. current) and 220-volt (European current) outlets are provided in your suite, accommodating small appliances without the use of adapters or electric converters. USB-A sockets are available in all suites. A hairdryer is provided in each suite.

It is recommended that you pack an international adaptor.

If you wish to bring along other equipment, you should verify if a voltage transformer or other conversion device is necessary. Ordinarily, simple plug converters will suffice for laptop power supplies and many devices with rechargeable batteries such as cell phones, iPods, or digital cameras. We do advise that you read the labels on each particular device to determine the compatibility.

Remember to bring an adequate supply of batteries for the voyage. Because of the environmental hazards inherent in the disposal of batteries, we recommend rechargeable batteries for most applications. To protect this fragile environment, we request that guests retain all their exhausted batteries and dispose of them in an environmentally safe manner either after you return home or, for your convenience, there is a battery disposal box on board.

ALL-INCLUSIVE

Onboard our ships, you will enjoy gourmet dining, in-suite dining, butler service and complimentary shore excursions every day.

A selection of soft drinks, water, wines, spirits, and sparkling wine are complimentary throughout the ship. Your in-suite refrigerator and bar

While onboard — continued

will be replenished upon request with your preferences. (A selection of premium wines, Champagnes and spirits are available at an additional charge.)

Silversea reserves the right to refuse to serve anyone who in our sole judgment may be under the influence of alcohol, or for any reason necessary to preserve the health and safety of guests and employees).

Guests must be 21 years of age or older to purchase or consume alcohol.

Special Requests

Due to limited availability and restricted entry of supplies into Galápagos National Park, we may not be able to accommodate the same special requests as we accommodate on the other Silversea ships.

Gratuities

All hotel service gratuities are included in your voyage fare and in the spa. Gratuities for services received shoreside are at your discretion.

DINING OPTIONS

Silver Origin features a variety of onboard dining options, including The Restaurant, Outdoor Grill and complimentary in-suite dining.

THE RESTAURANT

The menu in The Restaurant includes a wide range of international selections with a Galápagos twist to accommodate the global palate of our guests. Our menus also include a choice of local Ecuadorean specialties to enrich your culinary journey.

Location: Deck 4

Capacity: 116 guests

Opening hours: Breakfast, lunch and dinner (dinner:19:30 - 21:00)

THE GRILL

Our famous Grill restaurant in the heart of the Galápagos Islands, offering al-fresco lunches by day and Silversea's signature Hot Rocks concept by night. Thanks to an advanced sheltering system, The Grill can be enclosed to maximise guest comfort in case of wind and lowering temperatures.

Location: Deck 7

Capacity: 146 guests, for dinner: 30 guests

Opening hours: Lunch and dinner only (dinner:19:30 - 21:00)

In-Suite Dining

You can order from our Room Service menu between 6am-11pm.

BAR, LOUNGES AND OTHER PUBLIC AREAS

EXPLORER LOUNGE

Continue your exploration of the Galápagos in the Explorer Lounge,

undeniably the most elegant way to experience the islands. By day the space is where you can meet for briefings with your Expedition Team, while by night, the space doubles as a relaxing lounge bar at the heart of the ship with a pianist playing for your listening pleasure.

Location: Deck 4

Capacity: 113 guests

OBSERVATION LOUNGE

Located at the very front of the ship on deck 7, the beautiful Observation Lounge is one of the cosiest venues on board, with incredible sunrise-to-sunset views of the destination. The ideal place to relax, read a book picked from our carefully curated library, or just enjoy the refined ambience granted by the large floor-to-ceiling glass windows.

Location: Deck 7

Capacity: 26

BASECAMP

The perfect meeting point for Zodiac excursions, the Basecamp has been specially designed to offer you a chance to prepare for your next adventure. Featuring an interactive wall, the Basecamp doubles as an information HQ where guests access information on the fascinating flora and fauna of the Galápagos Islands.

Location: Deck 3

FITNESS, SPA AND BEAUTY SALON

Fitness Centre

Silver Origin's fitness centre offers guests state-of-the-art equipment for those who do not want to let their routine slide! Fully equipped with free weights and specialised machines, never has working out afforded such amazing views.

Location: Deck 5

Opening hours: from 6:30 am to 8 pm

Beauty Spa and Salon

Spa, beauty salon and hair styling services are available onboard including manicures, pedicures, massages and other spa treatments. Appointments for these services may be made onboard the ship. To ensure the dates and times you prefer, we suggest you book your appointments early in your voyage. Customary charges will apply.

Location: Deck 5

Opening hours: from 8 am to 8 pm. Afterhours appointments are available on request.

Reservation is required.

Additional charges apply.

While onboard — continued

ENRICHMENT AND ENTERTAINMENT

The Silver Origin has a knowledgeable and enthusiastic Expedition Team to accompany you. Every Voyage is led by a team of certified Galápagos Natural Park guides and Expedition Lecturers passionate about sharing their expert knowledge on the unique wildlife, history, ecology, and geology of the Galápagos Islands. They offer educational lectures, guided field excursions ashore, and expedition recaps, providing invaluable insight into the nature and culture of the day's destination.

EXPEDITION ACTIVITIES

Every Silversea Expedition features complimentary expedition activities led by the Expedition Team. Activities such as Zodiac cruises, kayaking, snorkeling, and hiking vary daily for each itinerary. They are dependent on weather and sea conditions and designed for most levels of interest and physical ability.

Age Requirements for Expedition Activities:

- Zodiac Cruises: Minimum age 5 years, accompanied by an adult.
- Snorkeling: Minimum age 12 years, accompanied by an adult.
- Kayaking: Minimum age 14 years when accompanied by an adult, or 16 years to participate solo.

As Silversea does not provide childcare services, an adult family member must remain onboard with any child who does not meet the minimum age requirements.

ZODIAC® Landing Craft

Silver Origin carries a fleet of eight inflatable Zodiac® boats, allowing you to explore the remote and rugged islands of the Galápagos. These rigid boats are specifically designed for nature study, and are very rugged, as well as safe, sturdy and durable.

A Zodiac is an exceptionally buoyant rubber boat with an inflatable hull of multiple air-filled compartments, a feature that allows the Zodiac to float even should a compartment become deflated. A low center of gravity makes Zodiacs very stable.

Zodiacs are agile, allowing them to come alongside *Silver Origin* quickly and maneuver over reefs and between narrow passages.

All guests will participate in a complete Zodiac familiarisation session upon embarkation. Please review these instructions carefully before and throughout your Silversea Expedition.

- Your Expedition Leader will provide a full briefing on the use of and behavior onboard the Zodiac craft.
- Silversea's Zodiac drivers have all had extensive training and experience. They are experts in this aspect of your expedition voyage. Follow their instructions at all times when onboard.
- "Dry Landing" means you will disembark the Zodiac on a landing platform or rocky surface.

- "Wet Landing" means you must step into the water and wade to shore – wear reef or water shoes.
- Guests will be advised of the local weather conditions and the kind of landing (dry or wet) to dress with the appropriate clothing and footwear.
- Wear waterproof outerwear – regardless of whether it is a wet or dry landing.
- Wear the safety vest provided.
- Wear sun protection, especially a high-factor sunscreen and dark, polarised sunglasses.
- Pack your non-waterproof items (camera/smartphone, binoculars, or other personal items) in splash- and waterproof cases, then place them in your backpack or complimentary Silversea Expedition backpack.
- Wear your backpack on your back. All other equipment should be handed to the staff/crew member in the Marina before boarding the boats. Your hands must be free to board the Zodiac safely. You will receive your equipment again once you are sitting on the craft, and you should place it on the floor in front of you so your hands are free to hold onto the ropes. This procedure will be reversed when exiting.
- When embarking and disembarking the Zodiac, firmly grasp the wrist (a Sailor's grip) of the staff/crew member waiting to assist you before stepping onboard/ashore.
- Remain seated at all times while onboard until otherwise instructed.

Snorkeling

The Galápagos Marine Reserve is a magnificent place that is worth exploring. We offer snorkeling almost daily, but it's important to note that snorkeling requires a certain degree of preparation and should only be attempted by those who can swim. Your guide will provide the necessary instructions, but remember that snorkeling requires mental and physical practice. Listening carefully to your guide's instructions is crucial because the currents can be dangerous in some parts of the Galápagos, particularly in open water situations.

Snorkeling Gear

While on the Voyage, you can access available snorkeling gear onboard. We have a diverse range of complementary short-sleeved wetsuits for adults and children and masks, snorkels, and fins in various sizes. If you require a snorkeling flotation vest, ask one of our staff members, and they'll gladly provide one for you. Please remember to bring any necessary prescriptions for your snorkeling masks, as we don't offer them. It's important to note that Silversea snorkeling excursions don't permit full-faced masks. If you have any questions regarding your equipment, don't hesitate to ask your Expedition Leader before you use it.

Wetsuits

We have a selection of complimentary short sleeve wetsuits for adults and children.

While onboard — continued

GALÁPAGOS NATIONAL PARK REGULATIONS

You are about to visit a Natural Heritage Site, therefore you must follow the rules imposed by the controlling authorities such as the Galápagos National Park. During your visits, the naturalist guides will emphasise these regulations:

- Do not remove animals, plants, rocks or their remains (including shells, bones, and pieces of wood) from the islands.
- Be careful not to transport any live animals to the islands, or from island to island.
- Do not take any food to the uninhabited islands.
- Do not touch or handle the animals.
- Do not feed the animals. It can be dangerous, and it can destroy the animals' social structure and breeding habits.
- Do not disturb or chase any animal from its resting or nesting place.
- Stay within the designated visiting areas.
- Do not litter while on land or sea.
- Do not deface the rocks.
- Do not smoke on the islands. Do not buy souvenirs or objects made of plants or animals from the islands.
- Do not visit the islands unless accompanied by a licensed National Park Guide.
- Restrict your visits to officially permitted areas.

Conservation is everyone's business. Please do not hesitate to show your conservationist attitude.

The Ecuadorian government declared the islands a National Park on 4 July 1959; at the same time, the Charles Darwin Foundation was created in Belgium. The Charles Darwin Station was created in Santa Cruz Island to aid scientific research. It was inaugurated on 20 January 1964. Then in 1968 the Galápagos National Park began offering its services. Nowadays groups of no more than 16 visitors are led by certified guides. This regulation helps reduce the impact on this fragile eco-system and gives the islands a sense of seclusion and privacy.

GALÁPAGOS RESTRICTIONS

Restricted Products by Galápagos

Local authorities manage the quarantine system in the Galápagos in order to avoid the introduction of foreign species to the islands. All the cargo and luggage that arrive at, depart from or are transferred from one island to another are inspected in Ecuador and in Galápagos. Below is a list of products that are not allowed in the islands: Prohibited products: To preserve human health and the native species of the Galápagos Islands,

these products are not permitted in the Galápagos: fresh vegetables and fruits, animal products, animal by-products or dairy products. For further information, please visit: <http://bioseguridadgalapagos.gob.ec/lista-de-productos/>

FINANCIAL MATTERS

Carrying Money

Silversea does not limit the amount of money you may carry during your voyage. For safety reasons, Silversea recommends that guests take precautions and not carry excessive amounts of cash. Many purchases can be conveniently made using credit cards or travellers cheques and do not require cash transactions. Silversea is not responsible for any loss of money.

If you bring more than USD\$10,000 into or out of the United States (e.g. in the form of U.S. or foreign currency/coinage, travellers cheques in any form, money orders, etc.), you must report it to the U.S. Customs Service. For additional information and forms, see the U.S. Customs' website at: <http://www.cbp.gov/xp/cgov/travel>. If you are not a U.S. citizen, please contact your local customs office.

Please note Ecuadorian law limits the amount of money to USD\$10,000 in cash in the country. Guest should note that you cannot take out more than USD\$10,000 in cash in Ecuador.

Currency Exchange

It is a good idea to exchange some money at a bank before leaving home. Most international airports also offer currency exchange though they often charge higher fees than banks. We do not provide currency exchange onboard at all. The only currency the ships carry onboard is U.S. dollars.

A 2% transaction fee will be charged for all cash advances or cash out of U.S. dollar traveller's cheques. Cash-outs are limited to USD 200 USD per day/ maximum USD 1,000 per voyage due to limited funds carried onboard.

Making Purchases Abroad

If you plan to make any major purchases abroad, we recommend that you use your credit card ashore wherever it is accepted. This will often ensure you receive a better exchange rate than what is offered locally.

Your Shipboard Account

Upon embarkation, you will be asked to register your VISA®, Master Card® or American Express® credit card number and expiration date, which must be valid through the final day of your voyage. All charges for services provided and products purchased onboard must be settled in cash (U.S. dollars), by U.S. dollars traveller's cheques or above listed credit cards before final disembarkation from the ship. Foreign transaction fees are possible. Authorisation holds may be made on credit card purchases.

While onboard — continued

ONBOARD SERVICES AND FACILITIES

Boutique

Located at the entrance of the reception, on deck 3, the boutique offers displays a selection of Silversea logo items. Merchandise displayed on board can be purchased at the reception.

Location: Deck 3

TV

Each suite/stateroom features a flat-screen television with interactive Media Library.

In-suite television programming is also available 24 hours a day offering movie channels and news channels such as CNN, BBC World, Fox News, ESPN, MSNBC and Sky News. All TV channels depend on satellite reception and are subject to change. On your TV you will also find information such as menu previews, onboard activities and details about our ports of call.

Laundry Services

Complete valet services, including laundry, pressing and wet cleaning, are available and may be arranged through your butler. Customary charges will apply.

Guests sailing in Owner's, Grand, Royal, Silver, Medallion suite have complimentary laundry, pressing and wet cleaning.

Medical Services

Silver Origin is equipped with a Medical Centre. A doctor and nurse are on 24-hour call when at sea. When docked, additional emergency care may also be obtained through local medical facilities. Guests may be charged for medical services and medications used for their medical treatment. The Medical Centre is not intended or designed to provide ongoing treatment for pre-existing conditions or extended critical care, and Silversea is not responsible for the diagnosis, treatment or services furnished by shipboard medical personnel. Guests requiring oxygen for medical reasons are welcome to bring an oxygen concentrator on board. Guests wishing to bring their own portable oxygen tanks must obtain prior written authorization from Silversea, as restrictions may apply. (For additional details, see the Passage Contract/Holiday Contract.)

OTHER POLICIES

Itinerary Variations

It is our goal to follow our ship's schedule and itinerary as planned. However, conditions beyond the control of Silversea, such as weather, may occasionally make it necessary to alter an itinerary. You will be notified of any required deviation as soon as possible.

Pets

We are unable to accommodate pets of any kind on any Silversea voyage.

Drone Policies

Please note that due to the varied port authority laws concerning drone usage, and in the interest of passenger safety and ship security, Silversea prohibits the use of all aerial drones.

Safety Precautions And Procedures

It is mandatory that all guests participate in a safety drill, which is normally scheduled to take place before departure from the port of embarkation. Please note that emergency information is posted in your suite.

Smoking

At Silversea, the safety of all guests is paramount. To ensure a comfortable environment for all, smoking is prohibited in most public areas, guest suites, and suite balconies. However, cigarette, e-cigarette, cigar, pipe, and vaporizer smoking is permitted at the Fire Pit and Stargazing (Deck 8).

Silversea kindly requests that all guests respect the non-smoking areas.

Children

As embarkation to and from *Silver Origin* requires Zodiac operations, only children that have reached their 5th birthday on departure date can travel onboard *Silver Origin*.

VALUABLES

Your suite is equipped with a personal safe, located inside your walk-in wardrobe. Please take great care with your money, jewellery, cameras, binoculars, documents and any other articles that you retain in your personal control or keep in your suite, as Silversea is not responsible for damage to, or loss of, these items.

Back home again

CUSTOMS AND DUTY FREE PURCHASES

On your return flight home, the airline will provide you with a Customs Declaration Form. If you plan to make numerous purchases abroad, please keep all sales receipts handy in your carry-on bag to help you complete this form. U.S. customs will permit each traveller to return to the United States with no more than USD 800 worth of merchandise purchased abroad without paying duty. You will be charged a 10% duty for the next USD 1,000 worth of purchases, and on purchased items that total more than USD 1,400, you will be assessed an additional rate based on the retail value from the country of origin. Limits on tobacco and liquor are as follows: 100 cigars or 200 cigarettes and one litre of wine, beer or liquor.

DISEMBARKATION

Disembarkation instructions will be provided on board towards the end of your voyage.

Disembarkation begins shortly after clearance by local Customs. On disembarkation day, guests should plan on vacating their suites by 7 am.

